



WENTWORTH COURT – A NEW BUILD CASE STUDY

THE BENEFITS FOR WENTWORTH COURT

More cost effective than many other systems on the market, including paper-based

Nothing ever gets lost

Massively time saving for all staff from carers to owners

There are no data protection issues as information is stored securely

So easy and simple to use that new staff are able to be almost totally self-taught

WENTWORTH COURT NURSING HOME

Wentworth court in Cheltenham is a 62 bedded dementia nursing home and is the first and only of its kind within Gloucestershire. It was a lengthy and ambitious new build project for First Cheltenham Care Ltd. Isla Meek, the Commissioning Manager, oversaw the project from conception through to completion and is now actively involved in this new fully operational home. Just one of Isla's many challenges was researching and approving a care management system which would be suitable for the requirements of a specialized nursing home.

Having experience of a variety of care planning systems, Isla was able to quickly create a short list and, after a demonstration of Abylss CMS, it was immediately apparent it was the perfect choice. "I really wanted a system built specifically for a *nursing* home. Everything else we saw was far too automated and I couldn't see how they could produce person centered care plans taking an individual's traits and personality into account. "

"With Abylss CMS I could see straight away that it wouldn't generalise our residents and would allow our nurses to use their intuition and experience in building a care package. No system can replace the human touch in that respect"

IMPLEMENTATION

Isla decided to go ahead with the rental of Abylss CMS and chose to take advantage of our enhanced support by booking a session with our trainer, to ensure that all staff had the same base line knowledge. Being a new build the implementation was relatively slick but Isla attributes that primarily to Abylss CMS being such a user friendly system.

"The software also came loaded with all of the assessments we could possibly need. There was choice. Our choice. We are a growing company and long term as we acquire new sites, we wanted a system which would allow for easy transference of our operational procedures and templates. Abylss CMS offers us this potential"



Wentworth Court Nursing Home

THE BENEFITS FOR WENTWORTH COURT

Review alerts ensure nothing is ever missed

Auditing is easy and fast to complete

All records are traceable

Complex without being complicated

We can all be sure that the information we are looking at is relevant and up to date

ADDRESSING THE CHALLENGES OF A NEW BUILD HOME

Having overseen many new builds, Isla recognizes many of the teething problems faced in the early days of operation. “There are always safeguarding issues in new homes; new systems to implement; new staff members to train and new policy and procedures to introduce. It’s common for care plans, assessments, and other records to be incomplete and this can result in information being missed. Aplyss CMS addresses that. Since day one I have been able to keep a Quality Assurance record and thoroughly audit the usage of the system. All of the reports I need are easy to locate and I have all of the information to ensure that no one and nothing is ever overlooked.”

“Our CQC Inspectors have been very impressed”

Having very recently had a CQC inspection, Isla went on to say “CQC really liked the matrix reports that I produce monthly to assist with my audits, in fact every visiting professional as well as our CQC Inspector have been very complimentary. Other systems I have used previously have attracted criticism, but there has been nothing but praise for Aplyss CMS.”

STAFF PRAISE APLYSS

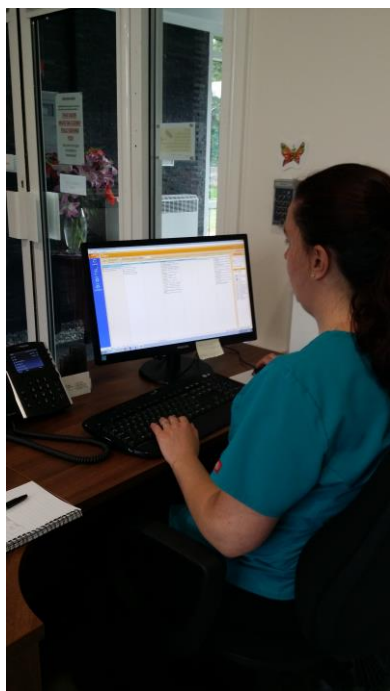
Walking around Wentworth Court and speaking with the staff who are using it day to day, the feedback is nothing but positive. Carers and nurses alike say that having the information with them at all times on the tablet is really reassuring. “They like that they can easily and quickly enter their daily notes as they complete their tasks. They don’t have to go searching for information - it’s all in one place” – Alice Preston, Nurse.

When talking about Aplyss CMS Isla and all of her team speak most highly about the relationship they have built with the Aplyss team and the on-going support they receive.

*“As well as being the best system for us,
Aplyss...are great to work with”*

“Aplyss as a company are great to work with. Since we took on Aplyss CMS they have been there to help us every step of the way, they have supported and sponsored our events and are regular visitors! Their after sales support is second to none, wonderfully refreshing in today’s busy world.”

Isla concluded by saying “Within our industry, paperwork is such a huge part of our job. It’s been revolutionary to find a system that is so amazingly simple to use, at all levels, and makes our workload easier and quicker to complete. Recording care shouldn’t be a chore, and thanks to Aplyss CMS it’s not”



Our staff using CMS



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